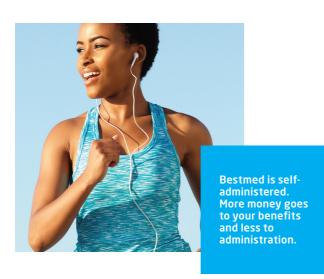




# Beat1

BEAT1 OPTION	HOSPITAL PLAN		
Recommended for?	You are a young, ambitious individual that likes to stay healthy and fit but would like the additional comfort of knowing you have extensive hospital cover. Perfectly suited for your dynamic lifestyle.		
Contribution range (Network choice available)	R1 363 - Principal member (Standard option) R1 058 - Adult dependant (Standard option) R1 226 - Principal member (Network option) R953 - Adult dependant (Network option)		
Savings account / Day-to-day benefits	In-hospital cover only.		
Value benefits	Preventative care benefits. Contraceptive benefit. Wound care benefit. International travel cover.		
Over-the-counter	Not available.		
Not recommended for?	Older individuals and families requiring more cover for day-to-day expenses and certain diseases. The Pace range will be more beneficial to suit your needs.		





### Method of benefit payment

On the Beat1 option in-hospital services are paid from Scheme risk and out-of-hospital services will be for the member's own account. Some preventative care services are available from the Scheme risk benefit.



### Network option

- · Beat1, 2 and 3 also offer you the decision to lower your monthly contribution in the form of a Network option.
- The Network option provides you with a list of designated hospitals for you to use and also saves on your monthly contribution.
- · The Non-network option provides you with access to any hospital of your choice. This is the standard option.
- Please refer to the contributions table.



## 🗗 In-hospital benefits

#### Note:

- All in-hospital benefits referred to in the section below require pre-authorisation. Please contact 080 022 0106 to obtain a pre-authorisation number.
- · Clinical protocols, preferred providers, designated service providers (DSPs), formularies, funding guidelines and the Mediscor Reference Price (MRP) may apply.
- Should a member voluntarily choose not to make use of a hospital forming part of a hospital network for the Beat Network benefit option, a maximum co-payment of R10 000 shall apply for the voluntary use of a non-designated service provider.

MEDICAL EVENT	SCHEME BENEFIT
Accommodation (hospital stay) and theatre fees	100% Scheme tariff. DSP specialist network applicable if the network option is chosen.
Take-home medicine	100% Scheme tariff. Limited to 7 days' medicine.
Treatment in mental health clinics	100% Scheme tariff. Limited to 21 days per beneficiary.
Treatment of chemical and substance abuse	100% Scheme tariff. Limited to 21 days or R27 200 per beneficiary. Subject to network facilities.

MEDICAL EVENT	SCHEME BENEFIT
Consultations and procedures	100% Scheme tariff. DSP specialist network applicable if the discounted network option is chosen.
Surgical procedures and anaesthetics	100% Scheme tariff.
Organ transplants	100% Scheme tariff. (Only PMBs)
Major medical maxillo-facial surgery strictly related to certain conditions	PMBs only at DSP day hospitals.
Dental and oral surgery	PMBs only at DSP day hospitals.
Prosthesis (Subject to preferred provider, otherwise limits and co-payments apply)	100% Scheme tariff. Limited to R66 400 per family.
Prosthesis - Internal Note: Sub-limit subject to the prosthesis limit.  *Functional: Item utilised towards treating or supporting a bodily function.	Sub-limits per beneficiary:  *Functional limited to R11 880  Pacemaker (dual chamber) R36 200  Vascular R26 500  Endovascular and catheter-based procedures - no benefit  Spinal R26 500  Artificial disk - no benefit  Drug-eluting stents - no benefit  Mesh R9 300  Gynaecology/Urology R7 600  Lens implants R5 800 per lens
Prosthesis - External	No benefit.
Exclusions Limits and co-payments applicable. Preferred provider network available.	Joint replacement surgery (except for PMBs). PMBs subject to prosthesis limits:  • Hip replacement and other major joints R27 900  • Knee replacement R34 400  • Minor joints R10 700
Orthopaedic and medical appliances	100% Scheme tariff.
Pathology	100% Scheme tariff.
Pathology Diagnostic imaging	100% Scheme tariff.  100% Scheme tariff.
Diagnostic imaging Specialised	
Diagnostic imaging	100% Scheme tariff.
Diagnostic imaging Specialised	100% Scheme tariff. 100% Scheme tariff.
Diagnostic imaging Specialised diagnostic imaging	100% Scheme tariff. 100% Scheme tariff. Subject to co-payments. PMBs only (DSP: State hospitals
Diagnostic imaging Specialised diagnostic imaging Oncology Peritoneal dialysis	100% Scheme tariff. 100% Scheme tariff. Subject to co-payments. PMBs only (DSP: State hospitals where available).
Diagnostic imaging Specialised diagnostic imaging Oncology Peritoneal dialysis and haemodialysis	100% Scheme tariff. 100% Scheme tariff. Subject to co-payments. PMBs only (DSP: State hospitals where available). PMBs only at DSPs.

MEDICAL EVENT	SCHEME BENEFIT
Supplementary services	100% Scheme tariff.
Alternatives to hospitalisation	100% Scheme tariff.
Emergency evacuation	100% Scheme tariff. Pre-authorised and rendered by ER24.
Co-payments	Co-payment of R3 200 on all endoscopic investigations and specialised diagnostic imaging if done in a private hospital. Any other facility, no co-payment.



# Out-of-hospital benefits

### Note:

- · Benefits below may be subject to pre-authorisation, clinical protocols, preferred providers, designated service providers (DSPs), formularies, funding guidelines and the Mediscor Reference Price (MRP).
- Most out-of-hospital expenses, such as visits to a FP or Specialist, are paid in full by you directly to the service provider.
- Members choosing the efficiency discount option (Network option) are required to make use of Scheme-contracted service providers.
- The following out-of-hospital benefits are paid for by the Scheme:

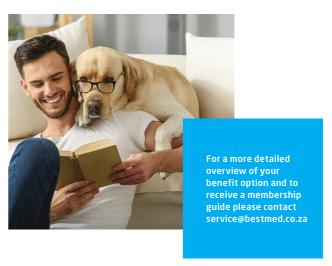
MEDICAL EVENT	SCHEME BENEFIT
Wound care benefit (incl. dressings, negative pressure wound therapy treatment and related nursing services - out-of-hospital)	100% Scheme tariff. Limited to R2 970 per family.
Oncology	PMBs only at DSPs.
Peritoneal dialysis and haemodialysis	PMBs only at DSPs.
Specialised diagnostic imaging	100% Scheme tariff. Limited to R4 500 per family.



### Chronic conditions list

CDL			
CDL 1	Addison's disease		
CDL 2	Asthma		
CDL 3	Bipolar mood disorder		
CDL 4	Bronchiectasis		
CDL 5	Cardiomyopathy		
CDL 6	Chronic renal disease		
CDL 7	Chronic obstructive pulmonary disease (COPD)		
CDL 8	Cardiac failure		
CDL 9	Coronary artery disease		
CDL 10	Crohn's disease		
CDL 11	Diabetes insipidus		
CDL 12	Diabetes mellitus type 1		
CDL 13	Diabetes mellitus type 2		
CDL 14	Dysrhythmias		
CDL 15	Epilepsy		
CDL 16	Glaucoma		
CDL 17	Haemophilia		
CDL 18	Hyperlipidaemia		
CDL 19	Hypertension		
CDL 20	Hypothyroidism		
CDL 21	Multiple sclerosis		
CDL 22	Parkinson's disease		
CDL 23	Rheumatoid arthritis		
CDL 24	Schizophrenia		
CDL 25	Systemic lupus erythematosus (SLE)		
CDL 26	Ulcerative colitis		
PMB			
PMB 1	Aplastic anaemia		
PMB 2	Chronic anaemia		
PMB 3	Benign prostatic hypertrophy		
PMB 4	Cushing's disease		
PMB 5	Cystic fibrosis		
PMB 6	Endometriosis		
PMB 7	Female menopause		
PMB 8	Fibrosing alveolitis		
PMB 9	Graves' disease		
PMB 10	Hyperthyroidism		
PMB 11	Hypophyseal adenoma		

PMB 12	Idiopathic thrombocytopenic purpura
PMB 13	Paraplegia/Quadriplegia
PMB 14	Polycystic ovarian syndrome
PMB 15	Pulmonary embolism
PMB 16	Stroke





# Medicine

### Note:

- Benefits below may be subject to pre-authorisation, clinical protocols, preferred providers, designated service providers (DSPs), formularies, funding guidelines and the Mediscor Reference Price (MRP).
- Members choosing the efficiency discount option (Network option) are required to make use of Scheme-contracted pharmacies to obtain their medicine.

BENEFIT DESCRIPTION	SCHEME BENEFIT
CDL & PMB chronic medicine	100% Scheme tariff. Co-payment of 40% for non-formulary medicine.
Non-CDL chronic medicine	No benefit.
Biologicals and other high-cost medicine	No benefit.
Acute medicine	No benefit.
Over-the-counter (OTC) medicine	No benefit.

### E (S)

### Preventative care benefits

**Note:** Benefits below may be subject to pre-authorisation, clinical protocols, preferred providers, designated service providers (DSPs), formularies, funding guidelines and the Mediscor Reference Price (MRP).

Flu vaccines  All ages.  Children < 2 years. High-risk adult group.  Adults: Twice in a lifetime with booster above 65 years of age.  Female contraceptives  All females of child-bearing age.  Female contraceptives  All ages.  All ages.  All ages.  Children: As per schedule of Department of Health. Adults: Twice in a lifetime with booster above 65 years of age.  Quantity and frequency depending on product up to the maximum allowed amount. Mirena device - 1 device every 60 months.  Spinal/back treatment programme (DBC)  All ages.  All ages.  All ages.  Gweeks, once per year.  Applicable to beneficiaries who have serious spinal and/or back problems and may require surgery. The Scheme may identify appropriate participants for evaluation at a DBC clinic, a rehabilitation treatment plan is drawn up and initiated which lasts 6 weeks, consecutively.  Pap smear  Females 18 years and older.  Once every 24 months.  Can be done at a gynaecologist or FP. Consultation will be for member's own account.	PREVENTATIVE CARE BENEFIT	GENDER AND AGE GROUP	QUANTITY AND FREQUENCY	BENEFIT CRITERIA
High-risk adult group.  Department of Health. Adults: Twice in a lifetime with booster above 65 years of age.  Female contraceptives  All females of child-bearing age.  Quantity and frequency depending on product up to the maximum allowed amount. Mirena device - 1 device every 60 months.  Spinal/back treatment programme (DBC)  All ages.  All ages.  G weeks, once per year.  Applicable to beneficiaries who have serious spinal and/or back problems and may require surgery. The Scheme may identify appropriate participants for evaluation at a DBC clinic. Based on the evaluation done by a DBC clinic, a rehabilitation treatment plan is drawn up and initiated which lasts 6 weeks, consecutively.  Pap smear  Females 18 years and older.  Once every 24 months.  Can be done at a gynaecologist or FP. Consultation will be for member's	Flu vaccines	All ages.	1 per beneficiary per year.	• •
depending on product up to the maximum allowed amount. Mirena device - 1 device every 60 months.  Spinal/back treatment programme (DBC)  All ages.  6 weeks, once per year.  6 weeks, once per year.  Applicable to beneficiaries who have serious spinal and/or back problems and may require surgery. The Scheme may identify appropriate participants for evaluation at a DBC clinic. Based on the evaluation done by a DBC clinic, a rehabilitation treatment plan is drawn up and initiated which lasts 6 weeks, consecutively.  Pap smear  Females 18 years and older.  Once every 24 months.  Can be done at a gynaecologist or FP. Consultation will be for member's	Pneumonia vaccines	•	Department of Health.  Adults: Twice in a lifetime with	The Scheme will identify certain high-risk individuals who will be
programme (DBC)  serious spinal and/or back problems and may require surgery. The Scheme may identify appropriate participants for evaluation at a DBC clinic. Based on the evaluation done by a DBC clinic, a rehabilitation treatment plan is drawn up and initiated which lasts 6 weeks, consecutively.  Pap smear  Females 18 years and older.  Once every 24 months.  Can be done at a gynaecologist or FP. Consultation will be for member's	Female contraceptives	All females of child-bearing age.	depending on product up to the maximum allowed amount. Mirena device - 1 device every	Includes all items classified in the
Consultation will be for member's	•	All ages.	6 weeks, once per year.	serious spinal and/or back problems and may require surgery. The Scheme may identify appropriate participants for evaluation at a DBC clinic. Based on the evaluation done by a DBC clinic, a rehabilitation treatment plan is drawn up and initiated which lasts 6 weeks,
	Pap smear	Females 18 years and older.	Once every 24 months.	Consultation will be for member's

BetterMe wellness benefits

Note: Biometric screening activates the other assessment benefits

- Health risk assessment (biometric screening) at contracted pharmacy or on-site at employer.
- Fitness assessment at a contracted BASA biokineticist 1 per beneficiary per year (ages older than 13 years)
  - Nutritional assessment 1 per family per year
  - Occupational therapy assessment 1 per beneficiary per year (ages 3-12 years)
- Baby growth assessment at a contracted pharmacy clinic 3 per beneficiary per year (ages 0-35 months)

We always strive to exceed your expectations.

Disclaimer: General and option-specific exclusions apply. Please refer to www.bestmed.co.za for more detail.

With us you get the best when t comes to accessing quality



### 3

### Maternity Care programme

With so many things to juggle, the Maternity Care programme is here to help moms and dads through their entire pregnancy and the first two years with a new little one in the home. At Bestmed, we want you to enjoy this entire experience and feel comfortable knowing that we are here for you.

Registering on this programme will give you the following support and

- A 24-hour professional medical advice line you can call with any queries, no matter how small.
- Weekly e-mails packed with convenient information about your pregnancy, your baby's development, how to deal with unpleasant pregnancy symptoms and useful hints.
- Dads won't be left out as they will also receive e-mails every second week to inform them about the baby's development and Mom's progress.
- To make sure your pregnancy starts right, you will receive a welcome
  pack containing an informative pregnancy book to guide you through the
  stages as well as discount vouchers for various baby items.
- In your second month after registration, we will send you a useful baby bag packed with products to use after your baby's birth.

You are able to register on the Maternity Care programme simply by sending an e-mail to info@babyhealth.co.za or you can call us on 086 111 1936.

Please note that you may only register after the 12th week of pregnancy.



	Non-network/ Network	PRINCIPAL MEMBER	ADULT DEPENDANT	CHILD DEPENDANT*
Risk amount	NN	R1 363	R1 058	R573
	N	R1 226	R953	R516
Savings	NN	N/A	N/A	N/A
amount	N	N/A	N/A	N/A
Total monthly contribution	NN	R1 363	R1 058	R573
	N	R1 226	R953	R516

<sup>\*</sup> You only pay for a maximum of four children.

All other children can join as beneficiaries of the Scheme free of charge.



You can save money by obtaining preauthorisation for planned, in-hospital medical procedures in advance.

### **Abbreviations**

CDL = Chronic Disease List; DBC = Documentation Based Care (back rehabilitation programme); DSP = Designated Service Provider; FP = Family Practitioner or Doctor; MRP = Mediscor Reference Price; NPWT = Negative-pressure wound therapy; PMB = Prescribed Minimum Benefit.

For a more detailed overview of your benefit option and to receive a membership guide please contact service@bestmed.co.za

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E-mail: medicine@bestmed.co.za

Fax: 012 472 6760

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E-mail: service@bestmed.co.za (queries)

claims@bestmed.co.za (claim submissions)

### MATERNITY CARE

Tel: 086 111 1936 E-mail: info@babyhealth.co.za

### **BESTMED HOTLINE, OPERATED BY KPMG**

Should you be aware of any fraudulent, corrupt or unethical practices involving Bestmed, members, service providers or employees, please report this anonymously to KPMG.

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Hotfax: 080 020 0796 Hotmail: fraud@kpmg.co.za

Postal: KPMG Hotpost, at BNT 371

P. O. Box 14671, Sinoville, 0129

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